

The transition from integrated **logistic** support [ILS] to integrated **product** support [IPS] is the hottest ticket in Support Town. You're leading or supporting your organisation's transition to IPS. You need to ensure the action you recommend will deliver the benefit your organisation wants.

It's a daunting challenge. Defining what the transition from ILS to IPS *even means* is difficult enough, and that's before you begin to plan and implement your change. There's a spectrum of paths that you could take, ranging from a simple change in terminology to a fundamental restructuring of your organisation. You're not sure where to start, or which path offers the best return on investment for your organisation.

Even though there is a global drive to make this transition, clear information or guidance is difficult to find.

We know. We've looked too. We've seen the same confused, often superficial and unhelpful arguments you have. The truth is, there is no off-the-shelf or one-size-fits-all transition. That's why it's a challenge but, it doesn't need to be.

Developing integrated support is our business. Our only business. For nearly 30 years we have studied integrated support, using that knowledge to enable organisations, and the over 2,000 + integrated support engineers that we've trained, to succeed. We've used that experience to study the ILS to IPS transition, to lead global conversations on the topic and, now, we're ready to help you.

Would you like to succeed too?

1. Visit our website www.aspirecl.com/train
2. Pick one of our scheduled events
3. Book your place

BOOK NOW

Spending time with us will help you identify the right ILS to IPS transition for your organisation. You'll ensure a successful transition by exploring the theory of change on which your rollout will be based. Your implementation, whatever it looks like for you, will be well-considered, well-founded, easily explainable and designed to avoid the many traps and pitfalls that will otherwise catch you out.

Integrated logistic support to
integrated product support transition

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Course Introduction and Objectives

Overview

An interactive workshop to discuss the reasons an organisation has for making the transition from ILS to IPS. We will discuss the theory of change that will underpin the justification for transitioning from ILS to IPS. It will tackle ideas like the scope of change and the benefits of particular features such as, the adoption of new standards. The workshop will continue on to discuss the key considerations for someone looking to implement the change from ILS to IPS. With a focus on key enabling concepts like stakeholder management, benefits management, communication and task planning.

Target Audience

This workshop will provide particular value to change managers, integrated logistics support managers, product support managers, and anyone involved in designing an organisation's transition and defining its benefits.

Objectives and Utility

By the end of the workshop the delegate will:

- ▶ Be able to define what transitioning from ILS to IPS means for their organisation
- ▶ Be able to start building the theory of change for their transition and justifying the transition based on the perceived benefits of their change
- ▶ Be able to start planning the change process to transition from ILS to IPS and identify the key concepts that will enable its success

The Training Process

This interactive, instructor-led workshop is a facilitated discussion that will be supported by exercises to identify and clarify challenges, transition plans and ideas will be presented and discussion will allow the attendee to understand their transition challenge, discuss with peers and how it is being approached in other organisations around the globe.

Integrated logistic support to integrated product support

Day 1

- T0039** The reasons to transition from ILS to IPS
- T0040** The difference between ILS and IPS
- T0041** Theory of change for moving from ILS to IPS

Day 2

- T0042** Plan the transition from ILS to IPS
- T0043** Making the transition: Scope and stakeholders
- T0044** Making the transition: Change impact assessment
- T0045** Making the transition: Communication Plan
- T0046** Making the transition: Training and education
- T0047** Making the transition: Timeline and milestones